

21 Questions to Consider When Selecting Your EHR

The company you partner with is as important as the solution you choose. The question is not “can you get my practice through Stage 1 of Meaningful Use” – the question should be “is the EHR sustainable to address CMS changes for Stage 2 and beyond.” In considering your EHR solution, please consider the following:

Valuable Questions to Consider	ModuleMD®	 Software A <input data-bbox="1122 751 1271 804" type="checkbox"/>	 Software B <input data-bbox="1317 751 1466 804" type="checkbox"/>
Is the EHR fully integrated – one robust system?			
How long has the organization been around?			
Is the EHR web-based? Does the EHR provide anytime anywhere access? Is the EHR mobile?			
Does the company provide free service support, free maintenance and free upgrades?			
Has the company been successful with Meaningful Use Stage 1 Attestation? Is the EHR sustainable for Stage 2 and beyond?			
Does the EHR provide Clinical Quality Measure Reporting?			
Is the EHR patient-centric with a Patient Portal, Patient Education, and Patient Reminder tools?			
Does the EHR provide ePrescribing options with Medication/Allergies including Drug to Drug Interaction, Drug Reconciliation and Drug Allergy List?			
Does the EHR have PACS, labs, syndromic surveillance, and immunization registry integration(s)? Does the EHR have VRS Interface for transcription?			
Is the EHR flexible and customizable to optimize my practice workflow?			
Does the EHR have bi-lateral HIE interoperability to easily and securely exchange health data?			

Most Practice Management and/or Revenue Management systems are purchased separately from an EHR. In selecting software systems for your practice, software components are equally important in their relationship to one another. One important question to ask, “Is the EHR integrated with Practice Management and Revenue Management Solutions?” In considering your Practice Management solution, please consider the following:

Valuable Questions to Consider	ModuleMD®	 Software A <input data-bbox="1117 577 1268 625" type="checkbox"/>	 Software B <input data-bbox="1312 577 1463 625" type="checkbox"/>
Is the EHR fully integrated including Practice Management and Revenue Management?			
Is the EHR adaptable and user friendly?			
Does the software stay abreast of ICD-10 payer changes?			
Does the company support an integrated clearinghouse?			
Does the EHR maximize revenue capture with no claims left behind?			
Does the software offer a comprehensive and transparent A/R reporting tool?			
Does the software have user/role based secure access?			
Is the EHR vendor a value-added service provider as well?			
Does the EHR vendor offer Billing, Practice Consultation or other services your practice will need now or in the future?			
Does the company provide a discounted EHR with their Billing Services?			

In reviewing any EHR, consider your practice needs first.

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